

## Limited QC-Glass Product Line Warranty

QC Facades warrants for a period of up to ten years from the date of December 1, 2014 that QC-Glass will conform to the QC-Glass specifications supplied by QC Facades and will be supplied free from defects in materials and workmanship. Claims made under this limited warranty must be submitted to QC Facades in writing by no later than ten years after December 1, 2014. In the event of a warranty claim, QC Facades shall have the option to either (1) replace the QC-Glass product or (2) refund the purchase price of the QC-Glass product. In no event does this limited warranty cover any costs relating to (re-)installation, removal, fabrication expense or any other direct or indirect loss. Warranty is supplied based on the manufacturer's guidelines, GANA 01-0300 maintenance recommendations and qualifications as supplied by Steinfort Glas. Two annual cleanings are recommended as warranty questionnaire has documented evidence of high traffic areas.

**This limited warranty is exclusive and in lieu of all warranties, express or implied, including but not limited to any warranty of merchantability or fitness for a particular purpose, and all other liabilities or obligations on the part of QC Facades. QC Facades does not assume any obligation or liability other than those expressly set forth herein, nor authorize any representative or other person to do so. QC Facades shall in no event be liable for any special, consequential, or incidental damages arising out of the use or application of the QC Facades QC-Glass product.**

### THIS WARRANTY DOES NOT COVER:

1. Damage resulting from unusual wear and tear on the product;
2. Damage resulting from improper specification, field fabrication or installation;
3. Damage resulting from a mechanical cause, including collision, structural changes, in or collapse by settling or distortions of the building or adjoining surfaces;
4. Damage resulting from the failure of a third-party's product;
5. Damage to custom products designed and manufactured with custom inserts or based on custom specifications supplied by a customer or its agents;
6. Variations in dye lots, gauges, textures, and finishes, that may vary slightly between the samples provided to customers and the product actually delivered or natural fading which does not adversely affect the overall appearance of the product;
7. Damage resulting from storage, handling, maintenance or use of the product other than in accordance with QC Facades' instructions and specifications

### Fabrication

In the event that a customer has requested custom fabrication in connection with a QC Facades product (including any seaming, edge finishing, heat draping and/or molding), this limited warranty does not cover any of the following: (a) visibility of seaming, (b) slight irregularities in gauges and textures of seaming or edge finishing provided by QC Facades or (c) slight irregularities in the surface of any product that has been subjected to heat draping and/or molding.

### Warranty Claim Process

Any claims made under this limited warranty must promptly be submitted in writing to:

QC Facades  
2007 South 1300 East  
Salt Lake City, UT 84105  
Attn: QC Facades Warranty Dept.

The Customer shall assure that QC Facades have unrestricted access to the site and the Product in order to make a determination of the remedial action required. QC Facades, upon review and approval of a warranty claim, will then provide to customer a return materials authorization form which must be completed and returned to QC Facades pursuant to the instructions set forth on such return materials authorization form.

This Warranty shall not be assignable and shall be void if the product is disassembled other than in accordance with this Warranty, or if (re-)installed at a different site.

QCF OFFICER: \_\_\_\_\_ (Signature) \_\_\_\_\_ (Date) \_\_\_\_\_ (Title)  
CUSTOMER: \_\_\_\_\_ (Signature) \_\_\_\_\_ (Date) \_\_\_\_\_ (Title)